

## HELP SHEET: PARKING

Estate car parks are intended for the use of residents who are the registered keepers of vehicles, principally driven by them and kept at the estate. However, the temporary parking of residents' visitors and Hanover staff and contractors is permitted where there is:

- sufficient parking space available
- no suitable alternative parking provision nearby

On some estates, parking spaces are designated for residents' vehicles. There may also be spaces allocated for the temporary parking of vehicles belonging to residents' visitors and estate contractors.

At some estates, there will already be arrangements which are clearly defined. Examples of this might be that some spaces must be provided for a partner agency, or in the case of some homeowners, their lease will already be clear about where there is a right, or not to park a vehicle.

As a general principle, on estates where parking is available and undefined, residents should collectively agree the parking arrangements. A description of these parking arrangements should be included in the local estate agreement.

### Considerations

Residents may want to consider:

- Allocating some spaces for residents use only and some for visitors
- Allocating some spaces for disabled drivers only
- Use of spaces on a first come first served basis
- Ensuring access for Emergency Services vehicles.
- The need to abide by what the lease says (home owners)
- That Hanover will use reasonable efforts to enforce residents' wishes but cannot guarantee that locally agreed arrangements will always be followed by everyone who brings a vehicle to the estate

The cost of any marking of spaces, providing signs or similar will be charged to the estate service charge.

### **People with reduced mobility**

Residents and Hanover must consider the needs of residents with disabilities. If a resident can only use particular spaces because of their disability (e.g. because some spaces are inaccessible to them) then reasonable arrangements must be made for the resident to have access to the spaces which they are able to use.

If someone needs a wider space because of a disability (e.g. because they use a wheelchair and need a wider space in order to get in and out of their car) then everything reasonable must be done to make that possible – perhaps by designating two spaces or marking a wider space.

### **Usage**

Car parking spaces are not to be used for any purpose except the parking of a roadworthy car or motorcycle. Untaxed or un-roadworthy vehicles will be treated as abandoned and may be removed if the owner does not respond to Hanover's requests for it to be moved.

Cars are parked at their owner's risk and Hanover cannot be held liable for any damage to or theft from, the vehicle.

Where there is a high demand for parking spaces from residents relative to the number of spaces, Hanover's visiting staff will be mindful of local parking arrangements and will comply with any agreement.

### **Regular review**

Parking arrangements should be reviewed from time to time, as the needs of residents change.

### **Contact details**

For more information about parking please speak with your Estate Manager