



Pet Friendly Policy



PET FRIENDLY POLICY

INTRODUCTION

Hanover is positive about pets. We aim to take positive steps to encourage and ensure responsible pet ownership in all our properties.

POLICY

Hanover is committed to ensuring that pets are welcome in all our properties, subject to responsible and reasonable pet ownership arrangements, which minimise disruption or inconvenience to neighbours.

This policy applies to all Hanover properties, however there are a small number of homeownership estates where the lease advises that no pets are permitted, although residents on these estates may agree that Hanover should not enforce the 'no pets' clause.

AIMS

The aims of Hanover's Pet Friendly Policy are to:

- Encourage responsible pet ownership
- Provide guidance to staff and residents to allow requests to keep pets, subject to specific obligations and requirements
- Maintain a register of all pets and ensure pet care arrangements are in place should the pet owner be unable to care for their pet
- Provide access to pet care advice and information from recognised animal welfare sources
- Ban any breeding or business activity from the animal on the premises
- Encourage neutering and permanent identification of pets
- Work with pet owners to resolve problems of pet ownership

EQUALITY AND DIVERSITY

We are committed to respecting diversity in all aspects of our work and we will not tolerate any form of discrimination.

COMMITMENT AND REVIEW

The Group Board looks to the support and professionalism of staff at all levels in making this policy truly effective. The effectiveness of this general statement of intent and other specific policies and procedures in use, will be regularly reviewed and revised as and when necessary.

Approved by the Board of Hanover Housing Association (the Group Board) on 20th July 2011

Signed:

A handwritten signature in black ink that reads "Bruce Moore". The signature is enclosed in a thin black rectangular border.

Dated: 20th July 2011

Pet Friendly Policy

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Version Control

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